

## **NOTICE OF PERSONAL DATA PROCESSING RELATED TO SAFETY INFORMATION**

Novo Nordisk A/S is required by law to collect complaints and safety information concerning our products and whilst doing so to also protect your personal data. This Notice explains how we process (e.g. collect, use, store, and share) your personal data. We will process any personal data about you in accordance with this Notice and with applicable law.

In Novo Nordisk we collect all safety information on our products into a database. We analyse the data on a regular basis to determine if there is any new information about our products that we need to share with authorities, doctors and patients. This is all done with the purpose of securing the safety of our products and patients.

### **1. WHO ARE WE?**

The company responsible for processing your personal data is:

Novo Nordisk A/S  
Novo Alle 1  
DK-2880 Bagsværd  
Denmark

You can always contact Novo Nordisk or the Novo Nordisk Data Privacy Officer at [privacy@novonordisk.com](mailto:privacy@novonordisk.com) with questions or concerns about how we process your personal data.

### **2. HOW DO WE COLLECT PERSONAL DATA ABOUT YOU?**

We get your personal data from the following sources:

- From you directly
- From Health Care Professionals such as your nurse, a pharmacist or doctor
- From publicly available publications, websites, or social media

### **3. WHY DO WE PROCESS YOUR PERSONAL DATA?**

We process personal data about you for the following purposes:

- To perform a scientific evaluation of any complaint or side effect potentially related to a Novo Nordisk medicinal product
- To file side effects in our global safety database, which is regularly analysed for overall patterns
- To assess patterns associated with complaints, including side effects

### **4. WHAT PERSONAL DATA DO WE PROCESS ABOUT YOU?**

For the purposes described above in Section 3, we may process the following types of personal data:

- Contact information (name, address, telephone number, email address)
- Data revealing racial or ethnic origin
- Data concerning health and medicinal products you are using

### **5. WHY ARE WE ALLOWED BY LAW TO PROCESS YOUR PERSONAL DATA?**

Our processing of your personal data requires a legal basis. By law, we are allowed to process your personal data described above in Section 4 based on the following legal bases:

- The processing is necessary for our compliance with the legal safety obligation

### **6. HOW DO WE SHARE YOUR PERSONAL DATA?**

We may share your personal data with:

- Health authorities
- Other Novo Nordisk entities (e.g., Novo Nordisk affiliates in other countries)
- Partner companies that assist our company (e.g. licence partners, consultants, IT service providers)

### **7. WHEN DO WE TRANSFER YOUR PERSONAL DATA OUTSIDE THE EU/EEA?**

For the purposes described above in Section 3, we transfer your personal data to the following countries outside the European Economic Area (EEA):

- All non-EEA countries in which Novo Nordisk have a physical presence

We use one of the following safeguards, as required by law, to protect your personal data in case of such transfers:

- The transfer is to a Novo Nordisk entity covered by Novo Nordisk's Binding Corporate Rules, available at <https://www.novonordisk.com/about-novo-nordisk/corporate-governance/personal-data-protection.html>.

### **8. HOW LONG WILL WE KEEP YOUR PERSONAL DATA?**

We will keep your personal data for the following period of time:

- 12 years for data relating to technical complaints
- Permanently for data relating to side effects
- Up to 5 years for all other enquiries

### **9. WHAT ARE YOUR RIGHTS?**

In general, you have the following rights:

- You can get an overview of what personal data we have about you
- You can get a copy of your personal data in a structured, commonly used and machine-readable format
- You can get an update or correction to your personal data
- You can submit a complaint about how we process your personal data to a Data Protection Authority.

Under applicable law, there may be limits on these rights depending on the specific circumstances of the processing activity. Contact us as described in Section 1 with questions or requests relating to these rights.